

Welcome to the New Self-Service Pension Website!

You can now access our new, easy-to-use interactive Pension website anytime at www.eepoint.com/DTNA.

What the Change Means for You

The self-service Pension website gives you a quick and easy way to update your personal information and learn more about your DTNA Pension benefit. When you access the site, you can:

- Get 24/7 access to pension information
- Get your questions answered through the message center – no need to call the Pension Service Center
- Use the modeling tool to estimate your future pension benefits at different ages and termination dates
- View pension educational videos
- View your pension payment options and find out when you're eligible to start pension payments
- Securely send and receive important documents
- Get detailed plan information, such as summary plan descriptions and annual notices

How to Register

1. Click "Register here" next to "No account yet?"
2. Enter the last four digits of your Social Security Number, last name, and date of birth, then click "Continue".
3. Enter and confirm your desired user name.
4. Create and confirm your unique password. For password requirements hover over the information icon to the right.
5. Select and answer your security questions.
6. Enter and confirm the email address and mobile phone number you would like to use to authenticate your site access request.
7. Read and accept the terms of use by clicking on "Accept Terms".
8. Enter the security code sent to your email address entered in Step 6 and click "Verify".
9. Select if you would like to receive the second security code as a phone call or text message to the phone number entered in Step 6 and click "Send".
10. Enter the security code sent to your mobile phone and click "Verify".
11. Review the information provided on the Enhanced Security Complete screen and click "Continue" to access the Pension self-service website.

Pension Service Center

If you prefer, you can still contact the Pension Service Center by phone. The number recently changed, so make sure to add it to your contacts.

- **1-855-409-9452** is the new Pension Service Center telephone number, where you will be connected to a customer service representative to assist you with your request.
- Customer service representatives are available Monday through Friday, 9 a.m. to 6 p.m. (Eastern Time)

Pension Self-Service Website:

www.eepoint.com/DTNA

Pension Service Center:

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